SOLANCO SCHOOL DISTRICT EMPLOYEE HEALTHCARE ELECTION 2024 PLAN YEAR

- Plan Year = Calendar Year (January 1 December 31)
- Plan Administrator Trustmark / Luminare (name changing)
- Registration and Renewal Electronic via 'trustmark.benselect.com'
 - Enrollment period November 1 through November 16, 2023
 - ALL EMPLOYEES eligible for healthcare benefits must complete enrollment process – including employees denying coverage
 - Retirees complete and return paper enrollment form to Lisa Eshleman, by November 16, 2023.
 - Healthcare Eligibility
 - Full-Time Employment (average 30 hours or more per week)

PLAN ELECTIONS

- Preferred Provider (PPO)
 - Deductibles
 - Preferred Providers \$600/Individual or \$1,700/Family
 - Non-preferred Providers \$1,000/Individual or \$3,000/Family
- Qualified High Deductible Healthcare Plan (HDHP)
 - Deductibles
 - Preferred Providers \$2,000/Individual or \$4,000/Family
 - Non-preferred Providers \$4,000/Individual or \$8,000/Family
 - Long-Term Substitutes not eligible for HDHP
 - Hires after April 1 not eligible for HDHP until following plan year
- Identical Medical Coverage
 - Different Deductibles/Co-Pays

PPO PLAN

- Employee responsible for all medical and RX costs until deductible satisfied
 - Co-pay only for office visit, ER, Urgent Care, RX
 - Preventive care 100% by plan
- Each family member must satisfy individual deductible until overall family deductible satisfied (Maximum 3 members)
- Employee/member responsible for co-pays
- Employee may contribute to Flexible Spending Account (FSA)
 - Exception: Spouse participates in HDHP & contributes to HSA

PPO Plan Deductibles and Co-pays

| Changes from 2023 | | | | | |
|-------------------|-------------|-------------|-------------|--------------|--------------|
| | 2020 | 2021 | 2022 | 2023 | 2024 |
| Deductibles | \$500/1500 | \$500/1500 | \$525/1550 | \$550/1600 | \$600/1700 |
| Co-Pays: | | | | | |
| Physician | \$35.00 | \$35.00 | \$35.00 | \$35.00 | \$35.00 |
| Specialist | \$45.00 | \$45.00 | \$45.00 | \$45.00 | \$45.00 |
| ER | \$100.00 | \$100.00 | \$110.00 | \$115.00 | \$120.00 |
| Chiropractic | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 |
| Urgent Care | \$40.00 | \$40.00 | \$40.00 | \$45.00 | \$45.00 |
| RX: | | | | | |
| Generic | \$10.00 | \$10.00 | \$15.00 | \$20.00 | \$20.00 |
| Brand | \$30.00 | \$30.00 | \$35.00 | \$45.00 | \$45.00 |
| Non- Formulary | 50% to \$75 | 50% to \$75 | 50% to \$75 | 50% to \$100 | 50% to \$100 |
| Specialty | \$100.00 | \$100.00 | \$100.00 | \$100.00 | \$100.00 |

HDHP

- Employee responsible for all costs until deductible satisfied
- Overall plan deductible must be satisfied
 - Total \$ deductible regardless of individual
- Office visit co-pays waived until deductible satisfied
- Health Savings Account (HSA)

HSA

- School District Contributions
- HSA contributions permitted to maximum IRS limit (employer + employee)
 - 2024: Individuals \$4,150; Family \$8,300; Age
 55+ Catch-up additional \$1,000
 - Caution: separate employee + spouse contributions cannot exceed Family limit
- Contributions income tax exempt (Federal, State, Local) SLC – 35% or more tax savings
- Employee owned bank account
- Pay current or future qualified medical expenses
 - Refer to IRS Publication 502
- Note: Distributions from HSA may not apply against deductible, if non-healthcare plan eligible

HSA ACCOUNTS

- HSA connected to healthcare plan election
 - Family or Employee Only
 - Family = Spouse or Dependent
- H S A contributions may be made directly through Health Equity portal via Individual Contribution Form or bank EFT account debit

Health Equity: 866-346-5800

HSA Contributions - Front Load Employee Account

| COHORT*** Contributions to H S A for Active Employees only | Solanco Direct HSA Contribution | Employee Healthcare Premium Reimbursement Contributions* | Total Solanco HSA Contribution | 2023 Max** | 2024 Max** |
|---|--|---|-----------------------------------|---------------------|---------------------|
| District Yr. 1 | 1,600 | 500 | 2,100 | 3,850 | 4,150 |
| District Yr. 2 | 1,500 | 500 | 2,000 | | |
| District Yr. 3 | 1,250 | 500 | 1,750 | | |
| District Yr. 4 | 1,000 | 500 | 1,500 | | |
| | Indivi | dual Deductible is: | \$2,000.00 | | |
| | | | | | |
| | FAMILY LEVEL | Employee | | | |
| | Solanco Direct HSA Contribution | Employee Healthcare Premium Reimbursement Contributions* | Total Solanco HSA Contribution | 2023 Max** | 2024 Max** |
| District Yr. 1 | Solanco Direct | Healthcare Premium Reimbursement | | 2023 Max** 7,750 | 2024 Max** 8,300 |
| District Yr. 1 District Yr. 2 | Solanco Direct HSA Contribution | Healthcare Premium Reimbursement Contributions* | Contribution | | |
| | Solanco Direct HSA Contribution 3,200 | Healthcare Premium Reimbursement Contributions* | Contribution 4,200 | | |
| District Yr. 2 | Solanco Direct HSA Contribution 3,200 3,000 | Healthcare Premium Reimbursement Contributions* 1,000 1,000 | 4,200 4,000 | | |

^{*} Employee = Employee share is the required amount flowing from the employee's required premium share mandated by the CBA. These funds are collected by the district (as district funds) and contributed to the Employee H S A account.

^{**}Maximum excludes additional \$1,000 an employee may contribute in the year turning age 55 or older.

^{***} Cohort means the "year" employee enrolls in the HDHP. The yearly amounts require an employee to be enrolled in the HDHP plan for the entire year. (IRS annual amounts are pro-rated if not completing an entire year). For year one, payments are paid in January to get the employee started. Years thereafter are paid in January and September at 65/35% ratio, and the employee must be **actively** employed to receive the second payment.

HSA (Continued)

- HEALTHEQUITY Administers HSA
- VISA health account debit card
- Investment income tax exempt
- Investment options
 - Accounts over \$2,000
 - Employee controlled or advisor managed
- 20% Penalty on Non-Medical disbursements
 - Penalty waived after age 65 Disbursement taxed as ordinary income
- IRS Form1099-SA issued to employee
 - Employee complete IRS form 8889
- HSA governed by IRS regulations Obey Rules

HEALTHCARE PLAN PREMIUMS

| 24 - PAY EMPLOYEES | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
|--|------------------|--------------|-------------|
| ANNUAL PREMIUM | \$12,728.04 | \$20,364.84 | \$29,274.48 |
| EMPLOYEE % SHARE | 11.0% | 12.0% | 13.0% |
| EMPLOYEE \$ SHARE | \$1,400.04 | \$2,443.80 | \$3,805.68 |
| PER PAY DEDUCTION | \$58.34 | \$101.83 | \$158.57 |
| EMPLOYEE SHARE WELLNESS PROGRAM REDUCTION – 2% | 9.0% | 10.0% | 11.0% |
| WELLNESS PER PAY DEDUCTION | \$47.73 | \$84.86 | \$134.18 |

WELLNESS PROGRAM REDUCTION

| 24 - PAY EMPLOYEES | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
|------------------------------------|------------------|--------------|----------|
| WELLNESS PER PAY PREMIUM REDUCTION | \$10.61 | \$16.97 | \$24.39 |
| ANNUAL WELLNESS PREMIUM REDUCTION | \$254.52 | \$407.28 | \$585.48 |

EMPLOYEE/SPOUSE MUST COMPLETE BIOMETRIC SCREENINGS
AND FLU SHOT DURING 2023 (OR SUBMIT APPROPRIATE
DOCUMENTATION FROM PHYSICIAN) TO RECEIVE 2024
HEALTHCARE PREMIUM REDUCTION

HEALTHCARE PLAN PREMIUMS

| 19 - PAY EMPLOYEES | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
|--|------------------|--------------|-------------|
| ANNUAL PREMIUM | \$12,728.04 | \$20,364.84 | \$29,274.48 |
| EMPLOYEE % SHARE | 11.0% | 12.0% | 13.0% |
| EMPLOYEE \$ SHARE | \$1,400.16 | \$2,443.80 | \$3,805.68 |
| PER PAY DEDUCTION | \$73.70 | \$128.63 | \$200.30 |
| EMPLOYEE SHARE WELLNESS PROGRAM REDUCTION – 2% | 9.0% | 10.0% | 11.0% |
| WELLNESS PER PAY DEDUCTION | \$60.29 | \$107.19 | \$169.49 |

WELLNESS PROGRAM REDUCTION

| 19 - PAY EMPLOYEES | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
|--|------------------|--------------|----------|
| WELLNESS PROGRAM PER PAY REDUCTION | \$13.41 | \$21.44 | \$30.81 |
| ANNUAL WELLNESS PROGRAM REDUCTION | \$254.64 | \$407.28 | \$585.48 |

EMPLOYEE MUST COMPLETE BIOMETRIC SCREENINGS AND FLU
SHOT DURING 2023 (OR SUBMIT APPROPRIATE DOCUMENTATION
FROM PHYSICIAN) TO RECEIVE 2024 HEALTHCARE PREMIUM
REDUCTION

HEALTHCARE PLAN PREMIUMS - RETIREES

| RETIREES – PPO PLAN | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
|------------------------|------------------|--------------|-------------|
| ANNUAL PREMIUM | \$12,728.04 | \$20,364.84 | \$29,274.48 |
| MONTHLY PREMIUM | \$1,060.67 | \$1,697.07 | \$2,439.54 |
| RETIREES – HDHP | EMPLOYEE ONLY | EMPLOYEE + 1 | FAMILY |
| ANNUAL PREMIUM | \$9,671.76 | \$15,475.08 | \$22,245.36 |
| MONTHLY PREMIUM | \$805.98 | \$1,289.59 | \$1,853.78 |

SPOUSAL ELIGIBILITY

- Spouses NOT eligible to participate in Solanco's healthcare plan if the spouse offered healthcare through their employer.
 - Certification form downloaded from E-Elect system
 - Spouse's employer must certify healthcare offer
 - Audits will be performed to verify accuracy

PREVENTIVE CARE

Both PPO and HDHP cover In-Network Preventive Care, Screenings, Immunizations at 100% - (No Co-Pays, Deductible Not Applicable – provider must code as preventative)

- Periodic health evaluations (e.g., annual physicals)
- Screening services (e.g., mammogram, pap test, colonoscopy)
- Routine pre-natal and well-child care
- Child and adult immunizations
- Tobacco cessation programs
- Obesity weight loss programs

DRUG MANUFACTURER DISCOUNTS

Use with Caution

- Drug manufacturer discounts/coupons not processed through healthcare plan
- Not applied against plan deductible
- No co-pay applied
- Compare reduced cost of drug to inability to apply cost against plan deductible



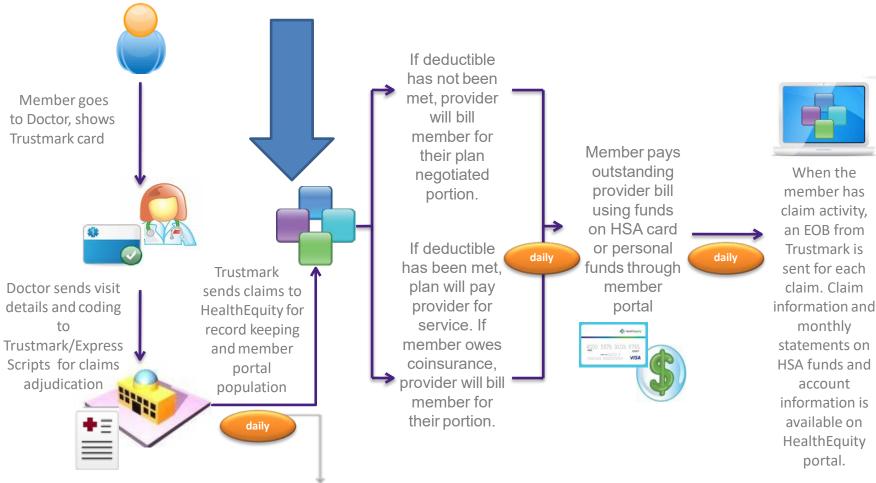
HSA How To: Doctors Visits



- No co-pays billed until deductible satisfied
- Trustmark adjusts price based on discounts
- Pay doctor from HSA funds, if funds are available or pay out of pocket if prefer not to spend HSA funds. Have option to reimburse yourself later.
- NOTE: Who pays or where funds come from DOES NOT MATTER. You choose HOW/WHAT account to pay from.

Member HSA Experience

Medical Claims



HSA How To

Pharmacy Prescriptions





Show your Trustmark - Express Scripts Card

(ESI) card





Pay with your **HSA** card Or



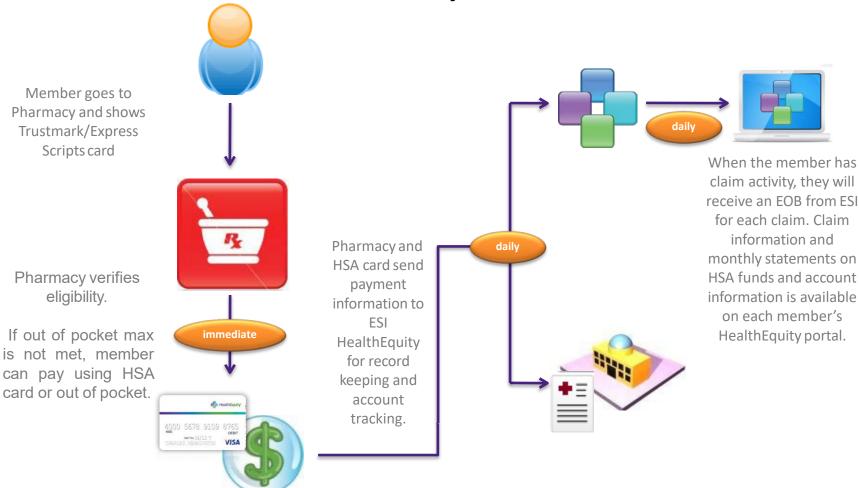
Pharmacy sends claim to insurance carrier



Insurance carrier applies amount to your deductible no paperwork needed

HSA Member Experience

Pharmacy Claims



PENDING E-ELECT COMMUNICATION

Be alert for email issued from

trustmark.benselect.com<do-not-reply@benselect.com>

To be forwarded October 31st

WEBSITE ADDRESS CHANGE FROM PRIOR YEARS

- Website link to enroll: https://trustmark.benselect.com/Solanco
- Must enter social security number and PIN
- PIN = last 4 of social security # and last two digits of your birth year.
- Enrollment period ends November 16, 2023

Solanco School District - Invitation to Enroll



trustmark.benselect.com <do-not-reply@benselect.com>





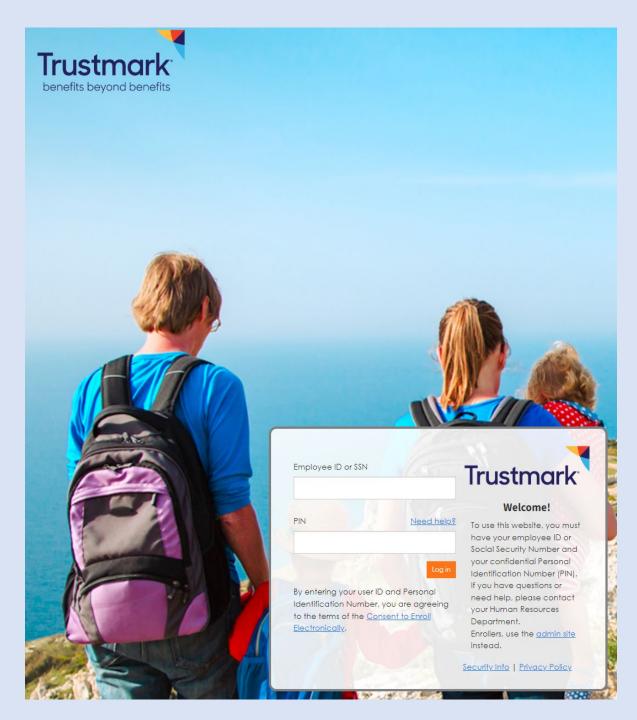
Mon 10/17/2022 3:39 PM

Dear TestDebbie Tester,

Welcome to Solanco School District and our benefit enrollment process! We invite you to enroll in your benefits by going to https://trustmark.benselect.com/Solanco. To use this website, you must have your Social Security Number and your Personal Identification Number (PIN). Unless changed, your PIN is the last 4 of your SSN followed by the last 2 of your birthyear.

Your benefits are effective immediately upon hire and you have 31 days to complete enrollment. If you miss this enrollment period, your next eligible enrollment opportunity will be at annual enrollment or within 31 days of experiencing a Qualifying Life Event.

Trustmark.benselect.com email communications will be forwarded to Solanco School District email addresses – **no personal emails**. Must maintain employee confidentiality and security.



- ENTER SOCIAL SECURITY NUMBER (SSN)
- ENTER PIN (last 4 of your SSN + last 2 of your birthyear)

Example:

SSN = 513-52-4244

DOB = 12/15/1985

PIN = 424485

Solanco School District

Wellness Verification Form – 2022 (For 2023 Discounts from Premium Share Rates)

1 Health Screenings/Biometrics

Date Completed_ Choose One:

Knowing and tracking your numbers gives you the power to make choices that will help you maintain your overall health for a lifetime. Medical tests and screenings can help you to find problems early, when they are easier to remedy. Regular visits with your healthcare provider can help to identify steps that are important to protect your health.

Solanco will again be offering confidential onsite screenings in 2022 at no charge to you through Quest. Watch for notices of these events. You will receive the following health screenings:

Blood Pressure Glucose (Blood Sugar)
Cholesterol Lipid Panel Body Mass Index (BMI)

These Screenings can also be obtained from your own physician visit or by scheduling an appointment with a Quest Lab. These screenings can be completed at any time during 2022 and verification turned into the Business Office by December 10, 2022 in order to meet this requirement. Please complete the information below to verify these screenings were completed.

| Screening obtained from Physician Office — Quest Physician Results Form must be completed by Physician and returned to Quest. Screening obtained from School Site Screening obtained from Quest Site |
|---|
| 2 Flu Shot |
| Give your body a fighting chance, get a flu shot this year! Flu season typically begins in the fall and peaks in January or February. Take action against the flu by getting immunized. Vaccination is the best protection against the flu. Seasonal flu vaccines have a very good safety track record. For this program, only employees and covered spouses are required. Consult your physician for any other family member/dependent flu shot needs. |
| Solanco offers the flu vaccine each year. You can also get this vaccine through your personal doctor or local pharmacy. This vaccine can be received at any time during 2022 and verification turned in to the Business Office by December 10, 2022 in order to meet this requirement. Wellness Verification Form not needed if using District Flu shot site. |
| Date Completed |
| Flu shot obtained from Physician Office(Please have physician sign |
| Name of Physician (printed) |
| Flu shot obtained from other than Physician Office(Please provide documentation |
| This form should be submitted to the Business Office, along with validation from the provider, as verification of the above procedures being completed. |
| This form is for (please circle) Employee Employee's Spouse |
| Employee Name (please print) |

If employee visits their physician for screenings, they must:

- Register with Quest
- Download and forward physician's form from the Quest system.
- Fax or upload completed form to Quest.
- Forms must be submitted by December 10, 2023 to qualify for discount.
- Biometric screening scheduled at High School on 11/10/23.

EMPLOYEE HEALTHCARE/RX PLAN ID CARD

- TRUSTMARK CARD
 - ONE CARD MEDICAL AND RX PLANS
 - REPLACEMENT CARDS TO BE ISSUED
- EMPLOYEE 1 CARD, FAMILY 2 CARDS
- EXPRESS SCRIPTS ADMINISTERS RX PLAN
- CARD CONTAINS
 - CO-PAYS
 - PRE-CERTIFICATION REQUIREMENTS
 - CUSTOMER SERVICE PHONE #s
 - BENEFIT QUESTIONS/CONCERNS/ISSUES





Questions? 866.893.4472 my Trustmank Benefits.com

Member



Employer: Solarico School District

Group #: 0722 Member: PPO MED TEST Membé(\D;/E10514793

Pharmacy Ann

RXBIN: 003858 RXPCN: A4 RXGRP: SOLANCO

Retail Copays: Generic \$20 / Preferred Brand \$45 / Non-Preferred Brand 50% up to \$100 max / Specialty Drug \$100

Medical A



Copays: Office Visit \$35 / Specialist \$45 In-Network Deductible \$525 Indv / \$1550 Fam Out-of-Network Deductible \$1000 Indv / \$3000 Fam In-Network OOP Max \$6350 Indv / \$12700 Fam Out-of-Network OOP Max \$500 Indv / \$1500 Fam* *Applies to coinsurance only

Co-Pays, Deductibles, **Out-of Pocket Maximums** Required for 2024

Medical Claims

EDI: Payer ID 35182 Mail: Trustmark Health Benefits

P.O. Box 2920 Clinton, IA 52733-2920

Claims Status Inquiry: Payer ID CRSMD

Zligibility & Benefits

EDI: Payer ID CRSMD

myTrustmerkBenefits.com

This card does not quarantee eligibility or payment.

Car@Management

PRECERTIFICATION REQUIRED

Call 866:884.6819 for authorization. You've your physician are responsible to call:

• 15 days prior to all non-urgent care

- elective admissions
- Prior to home healthcare services

Failure to call may result in a reduction of benefits.

NOTIFICATION REQUIRED

· Within 48 hours or the next business day of an urgent care admssion



Call 1.800.835.2362 or visit www.teladoc.com

TELADOC

Trustmark Administers Solanco's FSA

- Reimbursement plans with debit card
- Medical FSA available PPO plan only
- Medical \$2,500 annual maximum for Solanco
- Dependent Care \$5,000 annual maximum HDHP eligible
- Must use annual contribution or lost no carry over
- FSA and HSA: IRS Tax advantaged accounts including premium share

What is a Flexible Spending Account (FSA)?

Pre-tax benefit account that pays for eligible expenses not covered by insurance



Health Care FSA

Covers medical, prescription, dental and vision expenses



Dependent Care FSA

Covers dependent care expenses including daycare, nursery school and day camp for children, and services for adult dependents who cannot care for themselves



Limited Purpose Medical FSA

Covers dental and vision expenses only

(for compliance with a health savings account)

ADDITIONAL SOLANCO HEALTHCARE BENEFITS

- Livongo Diabetes Counseling Program
- Life Insurance Beneficiary in E-Elect
 - Pension information is not in E-elect...must go to PSERS web site direct
- 2023-2024 Dental/Vision Reimbursement: \$2,300
- TelaDoc Program....must enroll...see Trustmark and / or E-elect material
- Support Solution -- Employee Assistance Plan EAP
 - Benefits detailed on Solanco website
- Healthcare Blue Book Price Comparison and Monetary Rewards
- AblePay Discount Program





Modern Diabetes Management, At No Cost to You



Livongo helps you stay on top of your health. It comes with an advanced meter, unlimited strips and lancets, and on-demand coaching.

PROGRAM BENEFITS

- An advanced blood glucose meter
- Unlimited strips and lancets
- Personalized insights
- One-on-one coaching
- Guidance on healthy habits



GET STARTED Text "GO TRUSTMARK" to 85240 to learn more & join

You can also join by visiting join.livongo.com/TRUSTMARK/register or call (800) 945-4355 and use registration code: TRUSTMARK

The program is offered at no additional cost to members and covered dependents with diabetes.

Las comunicaciones del programa Livongo están disponibles en español. Al inscribirse, podrá configurar el idioma que prefiera para las comunicaciones provenientes del medidor y del program

Support Solution Features

Helping members resolve personal problems and address common work/life issues

Short Term Counseling (3, 5, 8 Sessions)



Anxiety



Substance abuse



Work-related pressures



Depression



Anger management



Grief and loss



Marriage/ relationship problems



Stress

Work Life Benefits



Telephonic consultation with a financial professional.



Free initial, 30-minute consultation with an **attorney** by phone or in-person.



Telephonic consultation with an identity theft prevention and recovery professional.



Financial calculators, legal documents and other tools available online.



Price a Medication using express-scripts.com

Whether you pick up your prescriptions at a pharmacy or have them delivered, you can compare prices for all your brand name, generic, formulary¹ and non-formulary medicines online at express-scripts.com. You can quickly and easily price a medication before filling a prescription. Having this information will help you find the best value.

Pricing a medication is easy!

Log in at express-scripts.com using your user name and password. First-time visitors need to take a moment to register – have your member ID number or social security number (SSN) handy.

Once logged in, select **Price a Medication** from the menu under **Prescriptions**.

Prescriptions Burufits Account Nulp Accession via 1 © Espainol Berliil Prescriptions
Door History
Dalmin Schladens
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Price of Notice of Schladens
Automatic Notice of Schladens
Find a Phermacy
Prescriptions You Can Order Today

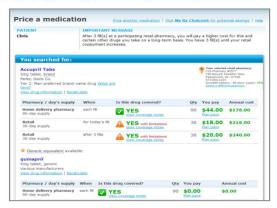
Prescriptions You Can Order Today

Dod a prescription rout settle began

On the next screens you will be asked to enter the name of the drug you want to price, the strength, and the dosage. (For example: Accupril®, 5 mg, taken once per day.)

Based on this information, the system will generate pricing information for home delivery and retail, and the brandname and generic drug, if available. It also indicates whether this drug is covered in your plan. You can use this to compare the costs and then "Add" a drug to the list to track your out-of-pocket expenses, depending on your plan.

You can also view drug information and select other retail pharmacies.



Sample search results for Accupril Tabs showing Accupril costs and a comparison with generic or alternative drugs, and associated costs for all from a retail pharmacy or Express Scripts PharmacySM.

¹A formulary is a list of medicines that's covered by your drug plan or your insurance plan. It's also called a drug list.

PRICE SHOP YOUR **PRESCRIPTIONS** TO REDUCE **YOUR HEALTHCARE COSTS** -**GOODRX ANOTHER** COST COMPARISON WEBSITE

Find Great Quality. Get Better Prices.

You might be paying up to 500% too much for healthcare.* You could also be visiting low-quality providers. But how would you know?

Your employer has given you access to a powerful cost and quality transparency tool called Healthcare Bluebook. Bluebook ranks local providers by cost and quality with an easy-to-read color system to help you get quality care without overpaying. You can even earn cash-back rewards on select procedures!



Why should I use Healthcare Bluebook?



SAVE MONEY.

By comparing what local providers charge for a specific procedure, you can make sure you're not paying more than you should.



GET QUALITY CARE

By checking the quality ranking of local providers for a specific procedure, you'll know you're in good hands.



ACCESS FROM ANYWHERE.

You can access Bluebook on your computer or via phone or tablet so you can shop from anywhere at any time.



EARN CASH-BACK

You can earn cash-back rewards on select procedures. Trustmark Health Benefits will share information about members' claims with Bluebook through a secure data feed. Those members that visited a fair price "green" provider on an eligible procedure will receive a rewards check from Bluebook.





Shopping for Cost & Quality





Bluebook shows you the Fair Price, as well as the price range in your area. Prices can vary by thousands of dollars, so make sure to pick a provider with a green circle. And keep an eve out for those Go Green to Get Green cash-back rewards!



Quality Ratings



Bluebook ranks hospitals nationwide by their quality across dozens of clinical categories.

DON'T FORGET!

Many doctors can perform procedures at multiple hospitals. Keep the doctor you trust, but have him or her perform procedures in a highly-ranked. cost-effective hospital. Don't be afraid to ask!

Getting Started

- 1. Log in to myTrustmarkBenefits.com.
- 2. Click the Healthcare Bluebook link in the My Links section.
- 3. Start shopping! You can search by procedure, doctor, or hospital.



And don't forget to download the free Bluebook mobile app from the App Store or Google Play.

*Healthcare Bluebook 2015 ShopSmart Services Portfolio, Healthcare Bluebook is not an affiliate of Trustmark Health Benefits, Inc.

Expect more. Benefit more. Don't forget to download the free Bluebook mobile app from the App Store or Google Play.

Self-funded plans are administered by Trustmark Health Benefits, Inc. Trustmark Health Benefits, Inc. is a subsidiary of Trustmark Mutual Holding Company. 800.832.3332 • www.TrustmarkHB.com

400 Field Drive - Lake Forest, IL 60045



Telemedicine - Teladoc

- When the physician is unavailable: no appointments; after hours
- Schedule doesn't permit traveling to see your physician (work, etc.)
- On vacation or a business trip
- For refill of recurring prescription (short term)
- Geographical barriers (distances to a provider's office)
- Pediatric care for any age









Step 3
Talk with a physician



O TELADOC

Step 4
Resolve
the issue



My Medical History My Family My Account Information My Message Center

can see you now

My Message Center 2 New Message(s) / Response(s)

A Message About Your Jan 7 Consultation

A Message About Your Dec 31 Consultation

A Message About Your Dec 17 Consultation

A Message About Your Dec 17 Consultation

How to make the most of your consult

Step 5
Continuity
of care



Quick Links

View Invoices

Print ID Card

My Family

Welcome, Susan Smith! HOME > LOCOUT + FAQ + CONTACTUS

Request a Consult >

Step 6
Reconcile account if necessary

HEALTHCARE BLUE BOOK



Go Green to Get Green

Save money, Get rewarded,

The Go Green to Get Green rewards program is designed to reward you each time you use a Fair Price™ provider for select services. First you save, then you get rewarded.

Here's How it Works



1. SEARCH

Visit myTrustmarkBenefits.com and click on the Healthcare Bluebook™ icon. Procedures eligible for a reward will be identified by the Go Green to Get Green message below at right.



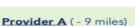
Go Green to Get Green

You can earn a reward for selecting a Fair Price provider for your procedure.



2. CHOOSE

Choose a Fair Price provider from the list. They're marked with a green circle, indicating that you'll pay the Fair Price, or less!



Provider B (- 10 miles)





3. REWARD

Healthcare Bluebook will automatically send you your reward check in the mail once we see that you've visited a Fair Provider!

No forms to fill out. No receipts to turn in. It's simple!

Health Benefits



BLUE BOOK REWARDS

Which procedures are eligible?

\$100 reward

- Shoulder Arthroscopy
- Knee Arthroscopy
- Colonoscopy
- Upper Gastrointestinal Endoscopy

\$50 reward

- Removal of Adenoids
- Cholecystectomy (laparoscopic)
- Sleep Study
- Ear Tube Placement
- Tonsillectomy
- · Heart Perfusion Imaging
- Cataract Surgery
- Lithotripsy

\$25 reward

- Most CTs
- Most MRIs
- Transthoracic
 Echocardiogram (TTE)
- Transthoracic Echocardiogram (TTE) (with Doppler)

Trustmark and Healthcare Bluebook, together, enable members to take charge of their healthcare costs.

Bluebook shows you the Fair Price, as well as the price range in your area. Prices can vary by up to 500 percent so providers in your area are color coded, making it easy to pick one that charges a Fair Price.

Healthcare Bluebook is not an affiliate of Trustmark Health Benefits, Inc.

Expect more.

Benefit more.

Get Started Now Log in to myTrustmarkBenefits.com and click on the Bluebook icon. Bluebook Support: 800.341.0504



AblePay Partnership

AblePay Health is an Employee
Benefit that Provides Discounts and
Flexible Payment Terms for Out of
Pocket Medical Expenses



How Does it Work?



AblePay Signs Up Employers



Employees Become Members, Show Card at Time of Service



Provider Bills AblePay AblePay Pays Provider



Member Pays AblePay



How Does AblePay Provide Savings?

- AblePay has a relationship with providers and has negotiated preferred rates
- Providers are willing to extend discounts since
 AblePay guarantees payment and ultimately reduces provider costs
- The net result is less money out of pocket for employees, while they satisfy deductible expenses 100%



AblePay MemberBenefits

- Discount
 - ♦ 1 Pay 13% ACH, 10% Card
 - ♦ 3 Pays 10% ACH, 7% Card
 - ♦6 Pays 8% ACH, 5% Card
- Extend
 - Payment Terms up to 12 Months
- Advocate
 - Provider Claim Experts ensure accurate processing









Savings Example



| CU | RREN | NT PL | _AN |
|----|------|-------|-----|
| | | | |

WITH ABLEPAY

| | | Member Pays | \$3,480 |
|----------------------|-----------|------------------------|-----------|
| | | AblePay Discount - 13% | (\$520) |
| Patient Pays | \$4,000 | Patient Bill | \$4,000 |
| Insurance Pays | \$1,000 | Insurance Pays | \$1,000 |
| Insurance Allowable | \$5,000 | Insurance Allowable | \$5,000 |
| Insurance Adjustment | (\$5,000) | Insurance Adjustment | (\$5,000) |
| Surgery Charge | \$10,000 | Surgery Charge | \$10,000 |

Trustmark Health Benefits

Connect with your benefits

Wherever and whenever

Managing your health and healthcare expenses doesn't have to be stressful. We have some easy digital tools to help you be more informed and confident about your health benefits and expenses.



myTrustmarkBenefitsWire

Even when you're not thinking about your health and health benefits, we are. myTrustmarkBenefitsWire connects with you via mobile messaging so you're always in touch. You'll get messages to help you understand your plan and actively engage with your health. To opt in, just follow the directions on the sticker found on your ID card.



myTrustmarkBenefits Mobile App

You still need to connect with your health benefits while you're on the go. You can find a doctor, connect with Trustmark Health Benefits customer service, access your benefit ID card, and much more using our mobile app. Download it for free today from Apple's App Store or Google Play.



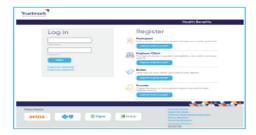




myTrustmarkBenefits Online Portal

Our secure online portal lets you access your benefits and claims, view your EOBs, manage and pay your medical bills, and more – all from your phone, tablet, or computer, wherever and whenever you want.

Visit www.myTrustmarkBenefits.com to log in or register.



Expect more. **Benefit** more.

If you have questions, please call the number located at the top of your ID card.

Trustmark Health Benefits

<u>Españo</u>

Log in

Password

SUBMIT

Forgot your password?
Forgot your username?

Register



Participant

Find a doctor, check claim status, manage your health and more.

CREATE YOUR ACCOUNT

...........



Employer/Client

Manage employee coverage and eligibility, view claims and view reports.

CREATE YOUR ACCOUNT



Keep tabs on your clients' plan and access reports.

CREATE YOUR ACCOUNT

...........



Provider

Check the status of your patients' claims and confirm their eligibility history.

CREATE YOUR ACCOUNT

Find a Doctor











Customer Service
Registration Guide
Trustmark Health Benefits Information

COVID-19 National Emergency Updates

Privacy Statement
System Requirements

Additional Resources

- District website > Employees > Health
 Care Plan Information and Forms
- https://www.trustmarkbenefits.com
- https://express-scripts.com
- https://healthequity.com
- https://teladoc.com
- https://medicare.gov
- Internal Revenue Service Publications



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